

Chapter 17 (Manual-16)

The particulars of facilities available to citizens for obtaining information , including the working hours of a library or reading room, if maintained for public use.

17.1.The general public can approach The Commercial Tax Officer (Head quarters) who is also the Public Relations Officer for obtaining necessary information. For minor clarifications they can contact the Assistant Commercial Tax Officer (Head quarters) who is also the Assistant Public Relations Officer.

17.2. The official website also disseminates a lot of information about the department, and interested persons can access it at - <http://gst.py.gov.in/>

17.3 A citizen's charter has been prepared containing the important functions, activities and the services provided by this department. A copy of it can be provided to the public from which they can get the necessary information. <https://gst.py.gov.in/sites/default/files/citizencharter2017-18.pdf>

17.4 An electronic kiosk has been installed near the reception at the main office which provides all the necessary information to the dealers and the general public.